

June 2017



Roaming Price Guide

Roaming

When you travel abroad you will receive a text to let you know that you are now Roaming and additional costs will apply, if you do not want to use your phone or incur any charges most phones allow you to turn off Data Roaming off

When Roaming the world is split into 7 zones, below are a breakdown of charges for Voice, SMS and Data usage and a list of which zones countries sit in

Please note: Some countries may not have roaming available or roaming services such as data. These are not listed in the following tables. Please keep checking back though, as we're constantly working on new agreements and adding new countries all the time.

Calls

Originating Zone		Destination Zone								
		Incoming calls	Back to UK and VM	1	2	3	4	5	6	7
1	European Union	£0.00	£0.40		£1.50	£2.50	£2.50	£2.50	£2.50	£6.00
2	Other Europe & USA	£0.50	£1.10	£1.10	£1.50	£3.00	£3.00	£3.00	£3.00	£6.00
3	Aus, China, Canada & Israel	£0.60	£0.80	£0.80	£0.80	£1.15	£3.00	£3.00	£3.00	£6.00
4	Medium Zone A	£1.00	£1.80	£2.10	£2.10	£3.00	£1.70	£3.00	£3.00	£6.00
5	Medium Zone B	£1.00	£1.80	£2.00	£2.00	£3.00	£3.00	£1.70	£3.00	£6.00
6	Rest of the World	£1.00	£3.00	£3.00	£3.00	£3.00	£3.00	£3.00	£3.00	£6.00
7	Exceptional Countries	£1.00	£6.00	£6.00	£6.00	£6.00	£6.00	£6.00	£6.00	£6.00

Originating Zone	Billing Voice Pattern	
	Receiving Calls	Making Calls
Zone 1	Per second billing from the start	30 second minimum call charge followed by per second billing
Zone 2 -7	60 second minimum call charge followed by per second billing	

SMS

Originating Zone	Destination Zone	
	Zone 1, 2, 3	Zone 4, 5, 6, 7
Zone 1	£0.20	£0.20
Zone 2	£0.30	£0.40
Zone 3	£0.40	£0.45
Zone 4	£0.45	£0.50
Zone 5	£0.45	£0.50
Zone 6	£0.45	£0.50
Zone 7	£0.45	£0.50

MMS and Data

	Originating Zone						
	1	2	3	4	5	6	7
MMS	£0.35	£0.35	£0.35	£0.35	£0.35	£0.35	£0.35
Data (per MB)	£0.11	£3.00	£3.00	£4.50	£10	£10	£13

Country	Roaming Zone
Afghanistan	6
Albania	5
Algeria	7
American Samoa	6
Anguilla	4
Antigua and Barbuda	4
Argentina	6
Aruba	6
Australia	3
Austria	1
Azerbaijan	7
Azores	1
Bangladesh	6
Barbados	4
Belgium	1
Bermuda	6
Bosnia and Herzegovina	6
Brazil	4
Bulgaria	1
Cameroon	6
Canada	3
Canary Islands	1
Cape Verde	6
Caribbean Netherlands	6
Cayman Islands	4
Ceuta and Melilla	2
China	3
Christmas Island	6
Cocos Keeling Island	6
Congo-Brazzaville	6
Côte D'Ivoire	4
Croatia	1
Cuba	6
Curaçao	6
Cyprus	1
Cyprus (Turkish)	4
Czech Republic	1
Denmark	1
Dominica	6
Dominican Republic	6
Egypt	4
El Salvador	6
Estonia	1
Finland	1
France	1
French Guiana	1
Gambia	6
Germany	1
Gibraltar	1
Greece	1
Grenada	4

Country	Roaming Zone
Guadeloupe	1
Guernsey	1
Guinea	6
Guyana	6
Haiti	6
Honduras	6
Hong Kong	6
Hungary	1
Iceland	1
India	4
Indonesia	5
Ireland	1
Isle of Man	1
Israel	3
Italy	1
Jamaica	7
Japan	6
Jersey	1
Jordan	6
Kenya	6
Korea (South)	5
Kosovo	6
Kuwait	6
Latvia	1
Libya	6
Liechtenstein	1
Lithuania	1
Luxembourg	1
Macau	6
Macedonia	6
Madagascar	4
Madeira	1
Malaysia	4
Maldives	6
Mali	6
Malta	1
Martinique	1
Mauritius	6
Mayotte	1
Mexico	5
Moldova	4
Montenegro	6
Montserrat	6
Morocco	6
Nagorno-Karabakh	6
Netherlands	1
New Zealand	6
Nigeria	6
Norway	1
Oman	7
Pakistan	5

Country	Roaming Zone
Panama	6
Poland	1
Portugal	1
Puerto Rico	6
Qatar	6
Réunion	1
Romania	1
Russia	6
Rwanda	6
Saint Barthelemy	1
Saint Kitts and Nevis	6
Saint Lucia	4
Saint Martin	1
Saint Vincent and the Grenadines	4
Samoa	6
Saudi Arabia	6
Senegal	4
Serbia	6
Singapore	4
Slovakia	1
Slovenia	1
South Africa	5
South Sudan	6
Spain	1
Sri Lanka	5
Suriname	6
Sweden	1
Switzerland	1
Taiwan	6
Tanzania	6
Thailand	4
Trinidad and Tobago	6
Tunisia	6
Turkey	4
Turks and Caicos Islands	4
Uganda	5
Ukraine	7
United Arab Emirates	7
USA	2
Vanuatu	6
Vatican City	1
Vietnam	6
Virgin Islands (British)	6
Virgin Islands (U.S.)	6

Please note: Some countries may not have roaming available or roaming services such as data. These are not listed in this table. Please keep checking back though, as we're constantly working on new agreements and adding new countries all the time.